

# EQUALITY, DIVERSITY AND INCLUSION

## POLICY AND PROCEDURE

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## 1 EQUAL OPPORTUNITIES STATEMENT

YMCA Black Country Group is committed to promoting equal opportunities in employment. All employees, volunteers and any job applicants will receive equal treatment regardless of the following regarded as **"Protected Characteristics"** in accordance with the Equality Act 2010:

- age,
- disability
- gender reassignment
- marital or civil partner status
- pregnancy or maternity
- race
- religion or belief
- sex/gender
- sexual orientation

## 2 CHRISTIAN ETHOS

The Aims and Purposes of the YMCA Black Country Group are based on its ethos as an ecumenical Christian Movement. At the heart of our Christian values lies the fundamental belief that all people are created in the image of God and that all have immeasurable value and equal significance. We value diversity, understanding it to be a demonstration of God's creativity and design, we hold that it is in the uniting of diverse backgrounds, experiences and beliefs that we learn, grow and are most effective as a workforce. People employed or volunteering in all roles are expected to respect the Christian Ethos of the Association and to uphold its values. The majority of roles are open to people of all faiths and none. Those employed or volunteering in roles which are assessed by the Board to be central in nurturing and upholding the Association's Christian Ethos, including enabling people to experience, explore and express the faith based motivation of its work, are required to demonstrate a commitment to the Christian faith as an occupational requirement (OR). We review the OR on a case-by-case basis and only implement it where we believe the OR to be a proportionate means of achieving a legitimate aim.

This policy should be read in conjunction with the Association's Christian Ethos Statement and its Central Post Policy.

## **3 ABOUT THIS POLICY**

- 3.1 This policy sets out our approach to equal opportunities and the avoidance of discrimination at work. It applies to all aspects of employment with us, including recruitment, pay and conditions, training, appraisals, promotion, conduct at work, disciplinary and grievance procedures, and termination of employment.
- 3.2 This policy covers all employees, officers, consultants, contractors, volunteers, interns, casual workers and agency workers.
- 3.3 This policy does not form part of any employee's contract of employment and we may amend it at any time.

## **4 WHO IS RESPONSIBLE FOR THIS POLICY?**

- 4.1 The Board of YMCA BCG has overall responsibility for this policy, and for reviewing the effectiveness of actions taken in response to concerns raised under this policy.
- 4.2 The Chief Officers are the nominated Board representatives for the Equality and Diversity Policy across the organisation, ensuring that all concerns raised are dealt with fairly, thoroughly and in accordance with the policy
- 4.3 The Executive Head of Human Resources and Ethos Services has day-to-day operational responsibility for this policy, including regular review of this policy.
- 4.4 All managers must set an appropriate standard of behaviour, lead by example and ensure that those they manage adhere to the policy and promote our aims and objectives with regard to equal opportunities. Managers will be given appropriate training on equal opportunities awareness and equal opportunities recruitment and selection best practice
- 4.5 It is the responsibility of every individual, both staff and volunteer, to prevent unlawful discrimination by ensuring the practical application of this policy and reporting incidents of unlawful discrimination (such as those described below) to a member of management.
- 4.6 If you are involved in management or recruitment, or if you have any questions about the content or application of this policy, you should contact the Executive Head of Human Resources and Ethos Services to request training or further information.

- 4.7 All allegations of unlawful discrimination will be treated seriously. Any such discrimination is totally unacceptable to the Association and may result in disciplinary action and possible dismissal.

## 5 DISCRIMINATION

- 5.1 You must not unlawfully discriminate against or harass other people including current and former employees, job applicants, clients, customers, suppliers and visitors. This applies in the workplace, outside the workplace (when dealing with customers, suppliers or other work-related contacts or when wearing a work uniform), and on work-related trips or events including social events.
- 5.2 The following forms of discrimination are prohibited under this policy and are unlawful:

**5.2.1 Direct discrimination:** treating someone less favourably because of a Protected Characteristic. For example, rejecting a job applicant because of their religious views or because they are gay.

**5.2.2 Indirect discrimination:** a provision, criterion or practice that applies to everyone but adversely affects people with a particular Protected Characteristic more than others, and is not justified. For example, requiring a job to be done full-time rather than part-time would adversely affect women because they generally have greater childcare commitments than men. Such a requirement would be discriminatory unless it can be justified.

**5.2.3 Harassment:** this includes sexual harassment and other unwanted conduct related to a Protected Characteristic, which has the purpose or effect of violating someone's dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment for them.

**5.2.4 Victimisation:** retaliation against someone who has complained or has supported someone else's complaint about discrimination or harassment.

**5.2.5 Disability discrimination:** this includes direct and indirect discrimination, any unjustified less favourable treatment because of the effects of a disability, and failure to make reasonable adjustments to alleviate disadvantages caused by a disability.

## **6 RECRUITMENT AND SELECTION**

- 6.1 Recruitment, promotion, and other selection exercises such as redundancy selection will be conducted on the basis of merit, against objective criteria that avoid discrimination. Shortlisting should be done by more than one person and with the involvement of the Human Resources Department, where possible. Our recruitment procedures should be reviewed regularly to ensure that individuals are treated on the basis of their relevant merits and abilities.
- 6.2 Vacancies should generally be advertised to a diverse section of the labour market. Advertisements should avoid stereotyping or using wording that may discourage particular groups from applying.
- 6.3 We take steps to ensure that our vacancies are advertised to a diverse labour market and, where relevant, to particular groups that have been identified as disadvantaged or underrepresented in our organisation.
- 6.4 Job applicants should not be asked questions which might suggest an intention to discriminate on grounds of a Protected Characteristic.
- 6.5 Additionally, they should not be asked about health or disability before a job offer is made. However, there are limited exceptions, for example:
  - 6.5.1 Questions necessary to establish if an applicant can perform an intrinsic part of the job (subject to any reasonable adjustments).
  - 6.5.2 Questions to establish if an applicant is fit to attend an assessment or any reasonable adjustments that may be needed at interview or assessment.
  - 6.5.3 Positive action to recruit disabled persons.
  - 6.5.4 Equal opportunities monitoring (which will not form part of the selection or decision-making process).
- 6.6 We are required by law to ensure that all employees are entitled to work in the UK. Assumptions about immigration status should not be made based on appearance or apparent nationality. All prospective employees, regardless of nationality, must be able to produce original documents (such as a passport) before employment starts, to satisfy current immigration legislation. The list of acceptable documents is available from the Human Resources team.

- 6.7 To ensure that this policy is operating effectively, and to identify groups that may be underrepresented or disadvantaged in our organisation, we monitor applicants' ethnic group, gender, disability, sexual orientation, religion and age as part of the recruitment procedure. Provision of this information is voluntary and it will not adversely affect an individual's chances of recruitment or any other decision related to their employment. The information is removed from applications before shortlisting, and kept in an anonymised format solely for the purposes stated in this policy. Analysing this data helps us take appropriate steps to avoid discrimination and improve equality and diversity.

## **7 TRAINING AND PROMOTION AND CONDITIONS OF SERVICE**

- 7.1 Training needs will be identified through regular appraisals. You will be given appropriate access to training to enable you to progress within the organisation and all promotion decisions will be made on the basis of merit.
- 7.2 Workforce composition and promotions will be regularly monitored to ensure equality of opportunity at all levels of the organisation. Where appropriate, steps will be taken to identify and remove unjustified barriers and to meet the special needs of disadvantaged or underrepresented groups.
- 7.3 Our conditions of service, benefits and facilities are reviewed regularly to ensure that they are available to all of you who should have access to them and that there are no unlawful obstacles to accessing them.

## **8 TERMINATION OF EMPLOYMENT**

- 8.1 We will ensure that redundancy criteria and procedures are fair and objective and are not directly or indirectly discriminatory.
- 8.2 We will also ensure that disciplinary procedures and penalties are applied without discrimination, whether they result in disciplinary warnings, dismissal or other disciplinary action.

## **9 DISABILITIES**

- 9.1 If you are disabled or become disabled, we encourage you to tell us about your condition so that we can support you as appropriate.

- 9.2 If you experience difficulties at work because of your disability, you may wish to contact the Human Resources team to discuss any reasonable adjustments that would help overcome or minimise the difficulty. The Human Resources Department may wish to consult with you and your medical adviser about possible adjustments. We will consider the matter carefully and try to accommodate your needs within reason. If we consider a particular adjustment would not be reasonable we will explain our reasons and try to find an alternative solution where possible.
- 9.3 We will monitor the physical features of our premises to consider whether they might place anyone with a disability at a substantial disadvantage. Where necessary, we will take reasonable steps to improve access.

## **10 PART-TIME AND FIXED-TERM WORK**

Part-time and fixed-term staff should be treated the same as comparable full-time or permanent staff and enjoy no less favourable terms and conditions (on a pro-rata basis where appropriate), unless different treatment is justified.

## **11 BREACHES OF THIS POLICY**

- 11.1 We take a strict approach to breaches of this policy, which will be dealt with in accordance with our Disciplinary Procedure. Serious cases of deliberate discrimination may amount to gross misconduct resulting in dismissal.
- 11.2 If you believe that you have suffered discrimination you can raise the matter through our Grievance Procedure as contained in the Staff Handbook. Complaints will be treated in confidence and investigated as appropriate.
- 11.3 There must be no victimisation or retaliation against staff who complain about discrimination. However, making a false allegation deliberately and in bad faith will be treated as misconduct and dealt with under our Disciplinary Procedure.

## **12 RELATED POLICIES**

- 12.1 This policy is supported by the following other policies and procedures:

- 12.1.1 Disciplinary Policy and Procedure;
  - 12.1.2 Central Posts Policy
  - 12.1.3 Ethos Statement

- 12.1.4 Flexible Working Procedure in the Staff Handbook;
- 12.1.5 Maternity, Paternity, Adoption and Shared Parental Leave Policies in the Staff Handbook;
- 12.1.6 Parental Leave Policy and Procedure;
- 12.1.7 Time Off for Dependents Procedure in the Staff Handbook;
- 12.1.8 Dress Code and Uniform Policy and Procedure

The effectiveness of this policy will be reviewed on an annual basis.

## **AMENDMENTS**

There are no amendemnets to the policy nor legislation change since it was last ratified by the Board.

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YMCA enables people to develop their full potential in mind, body and spirit. Inspired by, and faithful to, our Christian values, we create supportive, inclusive and energising communities, where young people can truly belong, contribute and thrive.